

# HAND Global Solutions Introduction

Singapore 2022



**HAND**  
*Better Experience*

# Company Profile

We are a leading IT consulting service provider for enterprise digital transformation

- Starting from 1996, 26 years extensive IT professional service experience
- 8 resource bases globally
- 10,000+ IT expertise globally
- 7,000+ enterprise customers globally



# HAND ASEAN Presence

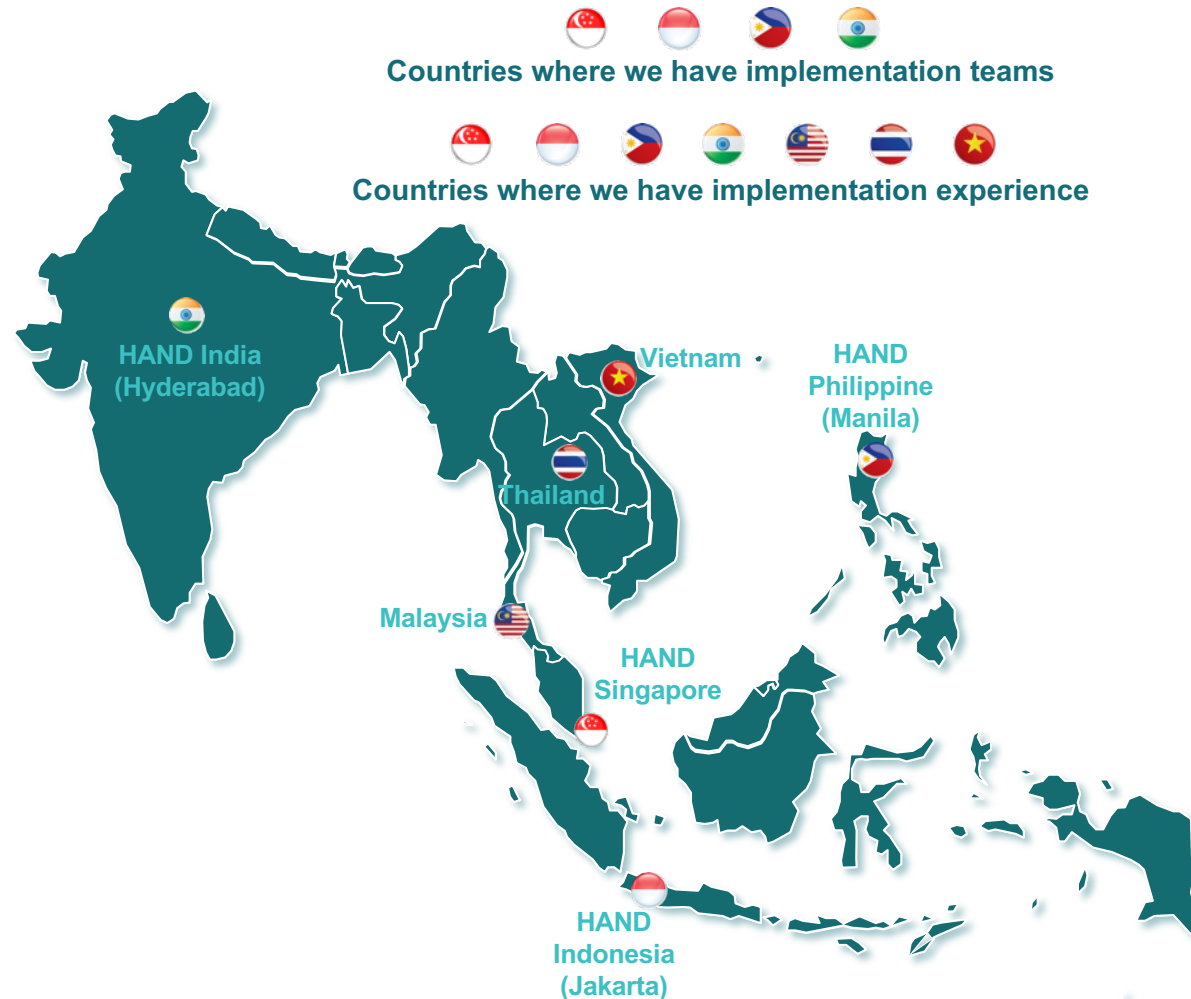
We started from 2012 at Singapore as our regional head office, and expand in the ASEAN region subsequently

## Overview of HAND ASEAN

- ✓ Responsible for sales, project delivery and customer support in the region.
- ✓ 4 local delivery teams located at Singapore, Indonesia, Philippines and India.
- ✓ Around 100 local experts, with extensive local solutions and local language skills (English/Chinese/Japanese/Bahasa/Hindi).

## Scope of services

- ✓ System Implementation, including Oracle, SAP, NetSuite, etc
- ✓ System Maintenance
- ✓ Offshore Development
- ✓ Cloud Migration and Modernization



# Our Capabilities Overview

Comprehensive IT services to support end-to-end requirement of the enterprise

## IT Professional Service

IT Architecture & Planning | Application Implementation | Development | Cloud Migration | System Support

ERP | SCM | CRM | WMS | SRM | HR | MES | PLM | RPA | EAM | Field Service

Industry Solution

## HAND Own Products

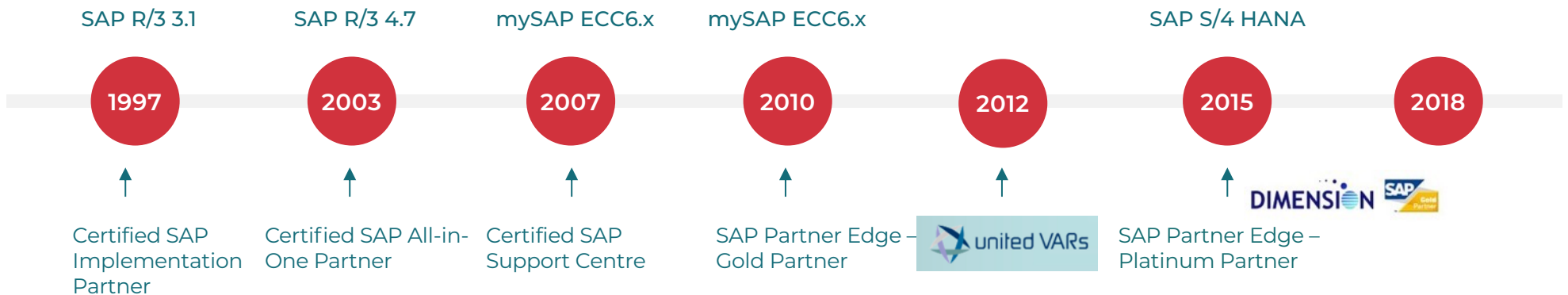
## HZERO Development Platform

Micro Service/Work flow/Low code/IT Governance/OCR/Big Data /IoT /Mobile apps /AI Learning /Cloud Computing

ORACLE + NETSUITE

# Our Capabilities – SAP Consulting Service

Start SAP consulting from 1997, one of the largest SAP consulting team in China & Asia (2800+ SAP Consulting /Technical)



- SAP Platinum Partner
- SAP Asia-Pacific Top Partner
- SAP First and Largest Certified Support Centre
- SAP Best Partner – Asia-Pacific/ Japan



# Our Capabilities – Oracle/NetSuite Consulting Service

Start Oracle consulting from 1996, one of the earliest solution provider in China

## The Solutions we can implement

Oracle EBS		Oracle Cloud	Oracle Middleware
EBS	WMS	HR	SOA
EPM	Retek	CX	Portal
Siebel	BIEE/BI	ERP	UCM
PeopleSoft	PLM/	EPM	IDM
SRM	OTM	SCM	BPM
			ADF

- 2000+ Functional & Technical Resources
- Full capabilities of Oracle products on EBS, HR, CRM, BI, PeopleSoft, Siebel, Hyperion, Middleware and Cloud services
- Provide services covered Implementation, Roll-out, Enhancement and Support
- With industry solution developed for various industries including Retail, Pharmaceutical, Electrical, Auto-mobile, Financial services etc.

## Our Rewards



- Oracle Platinum Partner
- Oracle Excellence Implementation Partner of China
- Oracle Cloud Excellent Implementer
- Oracle Best SaaS Partner in Asia 2017

# Our Capabilities – IOT Solution & Platform

To help users to build their solutions through our single all-in-one IOT Platform quickly

Solution

### Industrial IOT



Smart Factoring, QA, Service

### Smart Agriculture



Smart Farming  
Smart Planting

### IOV



Internet of Vehicles ,  
FOTA

### Smart Home



Smart Home

### Others(Smart Building etc.)



Buildings  
Assets

IOT Platform

### Hand IOT Platform

Device Management

Connect Management

Data Management

Application Foundation

Cloud Service



Devices

### Edge Computing Gateway

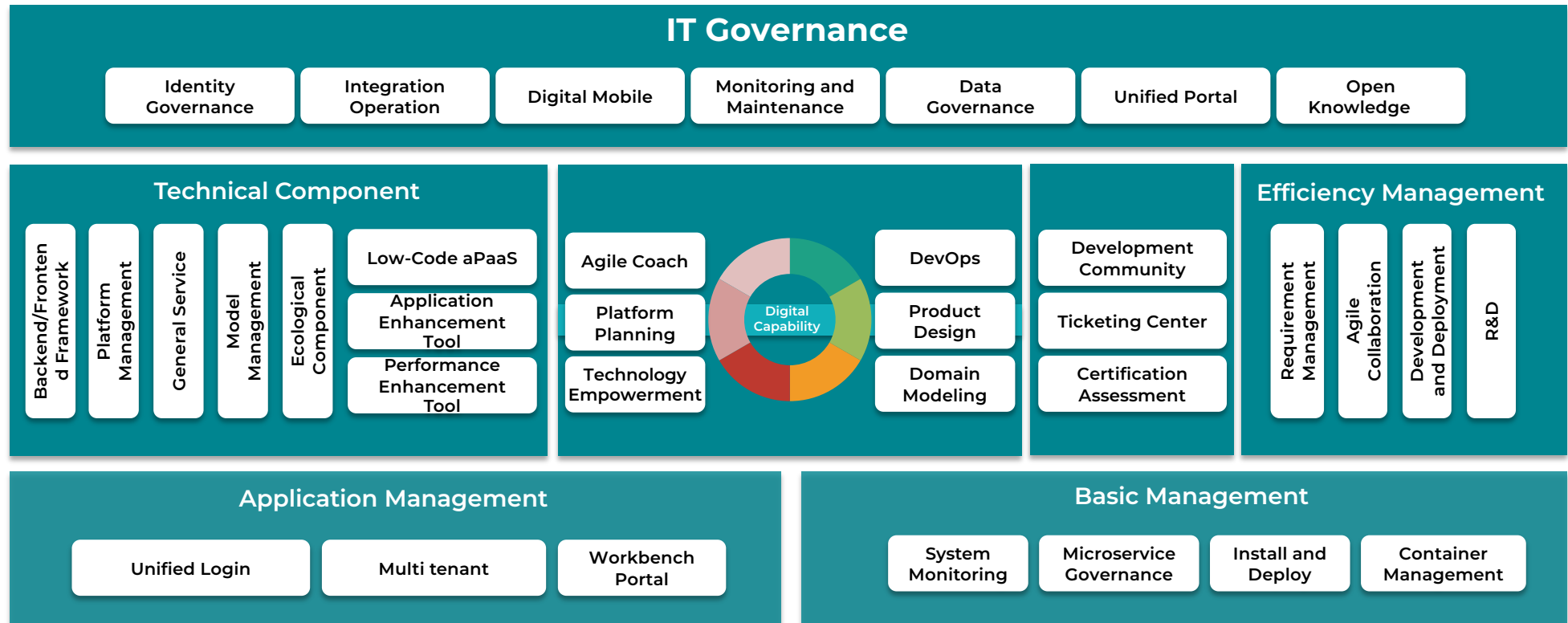


NB-IOT, Lora, 4G, WIFI, OPC, BACNet, ModBus, RS232/485...



# Our Capabilities – [HZERO] development platform

Provide out of box technical component to speed up the system development





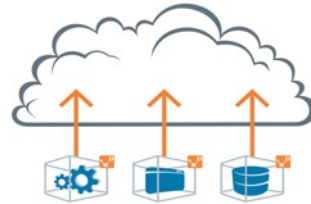
# Our Capabilities – Cloud Migration

Help our client to migrate their data and apps to the cloud while modernizing and innovating at their own pace



## Migration Assessment & Planning

- Migration Assessment
- Infra Design
- System Architecture Design
- Migration Planning



## Cloud Migration

- System/Database Migration
- System/Database Upgrade
- System Modernization



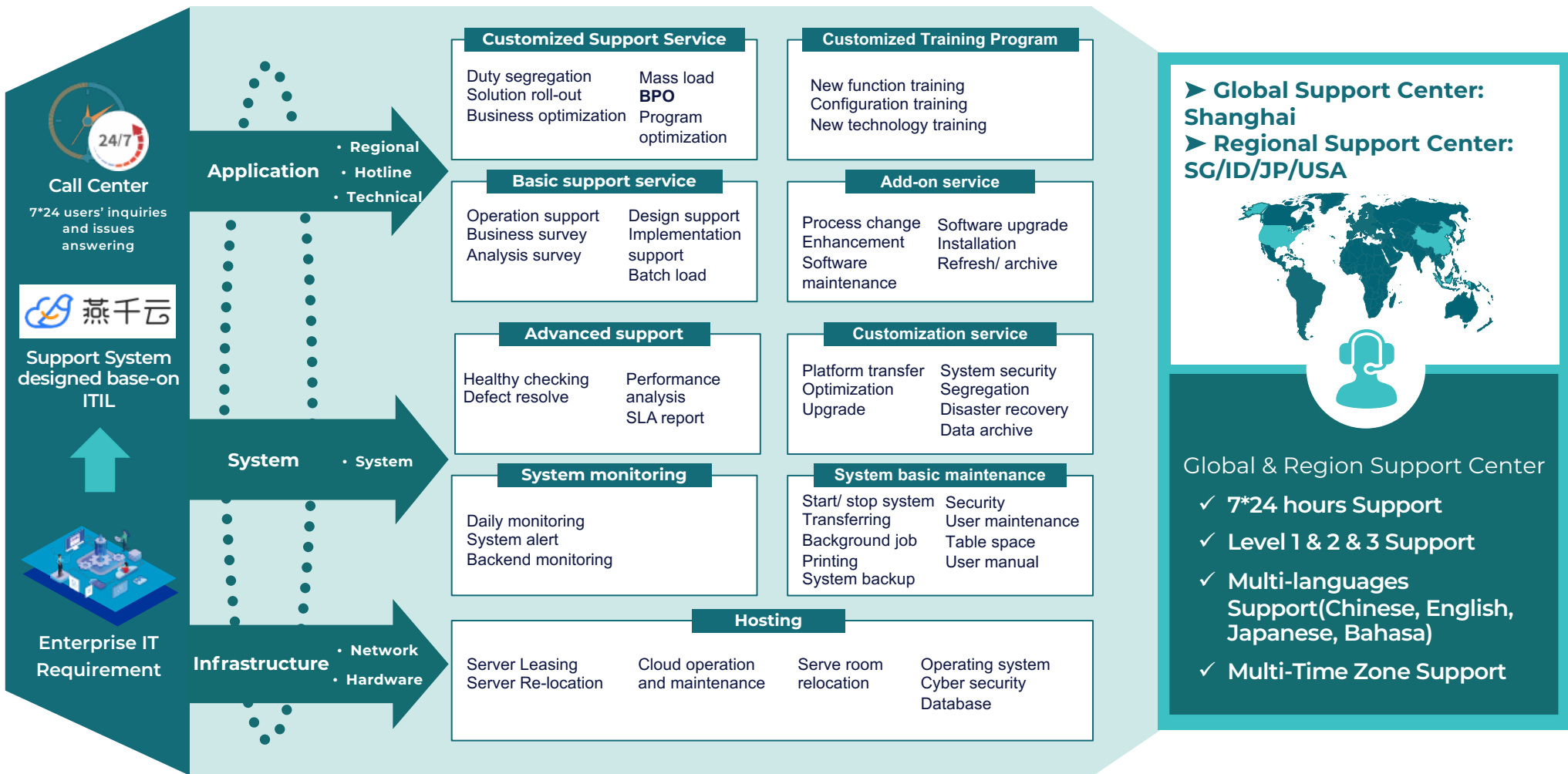
## Daily Maintenance on Cloud

- System Monitoring & Maintenance
- Database Monitoring & Maintenance
- Hosting Monitoring
- Security Test/Patch



# Our Capabilities – System Support Service

Level 1/2/3 support capability to cover Asia/US/European Regions



# Our Global Customers (Partial)

We provide services to 7000+ customers globally



# Our Customers in ASEAN



# Contacts

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HAND Global Solution is a HAND's Business, a Leading Enterprise Digital Transformation Solutions Provider. We are committed to providing stable but agile holistic digital transformation using Software as a Service (SaaS) platform solutions. Our team footprint has spread to 89 countries around the world for 6000+ clients. We have successfully completed 20,000+ ERP and digital automation projects around the global. Hand in HAND and embrace the Digital Transformation.